

**PRAMOD KUMAR**

Ph.D.(P), M.Phil., M.C.A., M.Sc. (Electronics),  
P.G.D.C.A, B.Sc. Honors (Electronics)



**S/o Late Bhola Prasad Arya**  
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**Brief Introduction: More than 28 years of IT Experience, More than 12 years of Teaching Experience as a Computer Science Lecturer in Different Institutions Like BRABU University PG Department of Electronics, JM College Muzaffarpur, LNT College, RDS College Muzaffarpur, and also executed the responsibility of HOD of Dept. of BCA at LNT college for three years.**

And more than 16 years of IT Experience in different MNCs in India (Bangalore, Ludhiana, Delhi)

**Personally Expertise in the following area for teaching:**

In the last 12 years, I have Teaching Experience as a Computer Science Teacher in Different Institutions and in the PG Department of Electronics of BRA Bihar University where engaging classes to teach subjects like C programming, Software Engineering Principles, Fundamental of Computer, Microsoft Office tools like MS Word, MS Excel, MS PowerPoint Presentation, MS Access, MS SQL, MS Disk Operating System, Windows Operating System all flavors, UNIX/LINUX Operating System, Mathematical Foundations, System Analysis and Design, Business communication, C++ programming, Computer Architecture, Management Information Systems (MIS), Decision Support Systems, Management and Accounting, Data Structure with C, Computer Graphics, Artificial Intelligence, BASICA, Python, CSS, HTML, DBMS, RDBMS, SQL, PLSQL and Managing for Seminars and Project preparation for BCA vocational course. Knowledge of others on Pascal, FORTRAN, GWBASIC, COBOL, JCS, CICS, Visual Basic, REX, LISP, ADA, ALGOL programming

**Support For Project Development and Guide :**

Inventory Management System, Result Processing System, Ticketing System like Cinema Hall Ticket Booking Application, Road Transport Travelling Booking System, Hospital Management System, School Management System, Traffic Light Control System, Banking Applications like Saving , Deposit Loan and CCOD module, Traffic Management System, Office Automation System, Product Transportation System, Management Information System etc and also Handle any situational based projects.

**Objectives:**

To Contribute ourselves by sharing the knowledge we gained in past years in the area of IT and Computer Science to the next generation to develop a skilled person for gaining employment to others of our society in tern the building the nation.

**EDUCATIONAL Qualification:**

2011-2016 - Ph.D. (Pursuing) in Electronics Science from PG Department of Electronics of BRABU Muz.  
2008-2010 - M.Phil. (Master of Philosophy) in Electronics from The Global Open University with (69%)  
1993-1996 - Master of Computer Applications (MCA), Magadh University (LNMI), Bodh Gaya (70.33%)  
1991-1993 - Master of Electronics Science, B.B.A. Bihar University, Muzaffarpur (75.25%)  
1988-1989 - B.Sc. Honors (Electronics), B.B.A. Bihar University, Muzaffarpur (69.00%)  
1986-1988 - B.Sc. (Physics, Math, Electronics), B.B.A. Bihar University, Muzaffarpur (58.00%)  
1982-1985 – I.SC. (Physics, Chemistry, Math), Bihar Intermediate Council, Patna (54.00%)  
1982 – Matriculation, Bihar School Examination Board, Patna (71.88%)

**CERTIFICATIONS:**

Completed PMP, ITIL, and CISA Certification

Microsoft Certified Professional (MCP)

Post Graduate Diploma In Computer Applications (PGDCA), LNMI, Patna (74%) year 1991-1992

**TRAINING :**

1. Certified PMP 35 Hour training program conducted by IGATE IMS
2. Certified Soft Skill training program conducted by IGATE IMS
3. Certified ITIL and ISO training program conducted by IGATE IMS
4. Certified CISA certification training for 15 days from ISACA Delhi Chapter.
5. Trained Internally by iGate Global Solutions & ING VBL at iGate Campus, Bangalore  
Rollout from MS Exchange 5.5 to MS Exchange 2003 for one day on 7<sup>th</sup> April 2007
10. Trained Internally by iGate Global Solutions & ING VBL at iGate Campus, Bangalore  
Personal Competencies – 4 days 17<sup>th</sup>, 18<sup>th</sup>, 19<sup>th</sup>, 20<sup>th</sup> August 2006
10. Conducted by iGate Global Solutions at STC of ING Vysya Bank Ltd, Bangalore  
Cash Express project implementation training for CMS for 1 day on 30<sup>th</sup> May 2005
8. Trained Internally by Ideospace Solutions Ltd at STC of ING Vysya Bank Ltd Bangalore  
Communication Skill Development workshop and training for 6 days from 12<sup>th</sup> Mar'02 to 18<sup>th</sup> Mar'02
9. Trained internally by ITG of The Vysya Bank Ltd. Bangalore  
ISBS45, UTIL45, UNIX, ORACLE-7.1.6 on Job for 60 Days from 2<sup>nd</sup> Jun'99 to 1<sup>st</sup> Aug'99  
IBPA, ISE, CIS, MS-Exchange, remote login etc for 30 Days from 2<sup>nd</sup> Aug'99 - 1<sup>st</sup> Sep'99
10. Trained Internally by ICES Software Ltd. Bangalore.
 

CICS	Internal Using Gartner Tools for 15 Days from 15 <sup>th</sup> Apr'97 to 30 <sup>th</sup> Apr'97
DB2	Internal Using Gartner Tools for 15 Days from 1 <sup>st</sup> May'97 to 14 <sup>th</sup> May'97
JCL	Internal Using Gartner Tools for 15 Days from 15 <sup>th</sup> May'97 to 31 <sup>st</sup> May'97
MVS	Internal Using Gartner Tools for 15 Days from 1 <sup>st</sup> Jun'97 to 14 <sup>th</sup> Jun'97
ISO Stand.	Internal for 2 Days from 5 <sup>th</sup> Jul'97 to 16 <sup>th</sup> Jul'97

**External Training taken and Certified**

ORACLE-7, D2K at Bajaj Login, Patna for 2 ½ Months from 5<sup>th</sup> Jan'97 to 15<sup>th</sup> Mar'97

**TECHNICAL EMPOWERMENT:**

Project Management / Project Transition Management	Initiation, planning, Execution, control and closure for the project transition activities like planning, knowledge acquisition, team building, training, coasting and scheduling based on WBS, process definition, risk management, and handover for smooth operation.
Operating System	MS - Servers - NT, XP, 2K, 2K3, SCO UNIX-5.5, MVS, VM, DOS, MS-Windows 9X,
Hardware	IBM 4361, 4340 Main Frame, MINI, Personal Computers and Servers with microprocessor 386, 486, P-I, P-II, P-III, P-IV
Language	C, C++, PASCAL, BASIC, COBOL, JCL, REXX, OS/VS COBOL
Tools	Visual Basic6.0, Developer 2000, ISBS v4.05 and its Utilities, ISPF/ PDF, TSO, ADS/Online, Developer-2000, MS-Office for Windows 9X, VB, MF Workbench, MF-Revolve, JCL, MF-COBOL, Dev-2000
RDBMS	DB2, IDMSR, ORACLE 7/8
Access Method	VSAM and ISAM

**Area of Responsibilities Executed:**

- Executing the HOD responsibility of the Department of BCA at LNT College for 3 years
- As a faculty of the Department of BCA at JM College ( for 2 years) and at LNT College for 8 Years
- As a faculty of Computer Science in the PG Department of Electronics of BRABU from 2011 to 2020
- Defining and maintaining the best IT Service Delivery based on SLA and its monitoring and management
- Implementation of standards as ITIL framework for IS Helpdesk for incident management for measuring response time, resolution time, and engineer's performance in HPSM/HP-OpenView
- Defining standard processes for Change management, configuration management, and implementation
- Writing Technical Documentation, Technical Presentation, and its implementation
- Recruiting manpower for L1 and L2 support for network, server, desk side, and helpdesk executives
- Creating Transition Plans, Checklists, and controls for smooth transition of IT services

- Understanding existing processes, activities, and controls and further downloaded for smooth operation
- Training on SLAs (Service Level Agreements) and SOPs (Standard Operating Procedures)
- Finding out the RCA for breached calls and implementing the action plan to achieve SLA
- Smooth rollover of services from one hand to another and conflict resolutions
- Effective guidelines for handling Priority 1 and Priority 2 incidents and VIP user calls
- Review of MIS data and trend analysis and took necessary actions for continual improvements
- Guideline for quality update of data in Remedy/HPSM tickets
- Review of change management and possible recommendations for Change and implementation
- Defining Hardware AMC process and implementation for meeting SLA and vendor management
- Review with Customer, Vendor, and stakeholders for any change and continual Improvement required

Before the above, have more than 16 years of experience (4 years as Sr. IT Consultant in R.R. CompuTech Solutions at Noida and Delhi NCR, About 8 Years and 6 Months of experience in iGATE on different projects as Transition Manager, Project Manager, Sr. System Analyst, IT Manager, and more than 4 years As Software Engineer, System Administration, Team Leader and Probationary officer System in Vysya Bank and ICES Software) as described below

Completed project of Transition as Transition Manager with iGATE IMS on project site M/s Hindustan Coca Cola Beverages Private Limited, Gurgaon, This project is known as FMS Project and we have to give L1 and L2 support for Server, network, desk side and helpdesk for all over India on 100+ locations. Setup of Service desk based on ITIL frame work at CO,Gurgaon. Manage and monitor SLA based IT service delivery for Incidents and hardware AMC calls. Completed transition phases smoothly and implementation standard processes for incident management, change management, configuration management for smooth operation between 18<sup>th</sup> July 2008 to 30<sup>th</sup> September 2009.

Transition Manager with iGATE IMS on project site at M/s New Holland Tractors India Limited at Greater Noida, UP, and the assigned responsibility has been successfully executed between 1st March and 10<sup>th</sup> July 2008. During this period completed the transition phases successfully and implemented IT service desk based on ITIL frame work and also implemented incident management, change management and configuration management to stream line the IT delivery as per the SLA defined. Handed over the SOPs for Incident Management, Configuration Management, ,Change Management and Problem Management etc.

Project Manager with iGATE Global for onsite project ING Vysya Bank Limited at Delhi Region in terms of IT Service Delivery, IT Infrastructure Support, Incident Management, Change Management, and Problem management for ING Vysya Bank S/W Applications in Branch Support and administration from 01-April-2007 to 29-Feb-2008

Technical Leader for 1 Year with IGATE Global for onsite project ING Vysya Bank Limited at Delhi Region in System administration in Microsoft Win NT/2K/2K3 Servers, Win 98/2K/XP Desktops, SQL Server, Application Installation & Branch Support for ING Vysya Bank's Banking S/W Applications in Branch Support from 01-April-2006 to 31 March 2007

Systems Analyst for 2 year 3 Months with iGATE Global for onsite project ING Vysya Bank Limited at Delhi Region in System administration in Microsoft Win NT/2000 Server, Win XX/2000/XP Desktops, SQL Server, Application Installation & Branch Support for ING Vysya Bank's Banking S/W and Branch Support from 01-JAN-2004 to 31 March 2006

Senior Systems Engineer for 2 Year 9 Months with iGATE Global for onsite project ING Vysya Bank Limited at Delhi Region in System Administration in Microsoft Windows Win NT/2000 Server, WinXX/2000/XP Desktops SQL Server, Application installation & Branch Support for ING Vysya Bank's Banking S/W and Branch Support from 01-APR-2001 to 31-DEC-2003 (Before merger with IGS)

Systems Officer for 1 Year 10 Months With ING Vysya Bank in System Administration and Support for SCO Unix, Oracle 7 RDBMS, Pro\*C and C and Installation and Branch support of Banking application ISBS for ING Vysya Bank from 02-JUN-1999 to 31-MAR-2001

Software Engineer for 2 Years and 1 Month With ICES Software Ltd. in Software Development and integration of different module through SDLC using embedded COBOL, ORACLE and D2K from 01-APR-1997 to 31-MAY-1999

Project Trainee for 8 Months 10 Days with ITIL LTD. in MVS/VM o/s, OS/VS COBOL, DML COBOL using IDMS/R database from 18-APR-1996 to 28-DEC-1996

### **Skill :**

<ul style="list-style-type: none"> <li>IT Service Delivery and its management, Transition Management, IT Infrastructure, Incident, problem and Change Management, System Administration and Service support to Banking Software, IT Infrastructure, System Management and Application Management. Support in branch rollout and migration of IT applications from one platform to another. Support to other S/W to different applications like CMS RCS OB modules, RCC outward/Inward clearing module, Bulk DD package, Vysswift, Swift package PC Connect, VysDP packages, WEB Package, and data backup restoration migration conversion for best solution to bank. Support to Profile S/W of SANCHEZ Ltd. for ING Vysya Bank Ltd.</li> </ul>	<ul style="list-style-type: none"> <li>Administration of Win NT/2K/2K3 Server, Win 98/2K/XP Desktops, database management of MS SQL 7 Server. Installation &amp; configuration of Sanchez Client s/w at branch server and client and other several application installation and support related to Banking like Citrix client, Interface, MFA, Numerix, Bloomberg, Swift PC Connect, Outward Inward Clearing offline module. Support in branch rollout and migration of applications from one platform to another</li> </ul>
<ul style="list-style-type: none"> <li>Installation of SCO UNIX O/S, Oracle 7.1.6 and its tuning &amp; maintenance. Installation &amp; maintenance of Banking Software ISBS version 4.05 and its utility Package, Application of different patches and compilation of PRO*C and INP programs, Control over H/W and S/W inventory</li> </ul>	<ul style="list-style-type: none"> <li>Development of client server two tire S/W using SDLC and OOPs tools with COBOL, VB, D2K and Oracle Database, Y2K Conversion tools and Y2K conversion for Banking Application developed in COBOL</li> </ul>

### Project Experience Distribution:

Application Maintenance	45%
Application Development	10%
Application Re-engineering	05%
Business Intelligence (Data ware housing)	05%
Database Administration	05%
Project Management	10%
Project Transition	10%

### Onsite/Offshore Experience:

Experience Distribution	Country	Number of Years & Months	No: of Projects
Onsite	India	2 Years 3 months	Project Management and Project Transition for NHT(New Holand Tractors) and HCCBPL (Hindustan Coca Cola Beverages Pvt. Ltd.)
	India	5 Years 10 months	IT Delivery and Infrastructure Support for entire 35 locations of ING Vysya Bank Ltd. at the Delhi Region (Total 47 servers and 460 clients)
	India	2 Year 10 Months	System Administration & Branch Support to Ludhiana and Chandigarh Branch of ING Vysya Bank Ltd.
	India	3 Years 1 Month	Participated in different phases of SDLC project and developed modules for 7 projects for different clients
Offshore	India		Nil

### Overall Job Responsibilities Executed:

- Defining and maintaining the best IT Service Delivery based on SLA and its monitoring and management
- Implementation of standards as ITIL frame work for IS Helpdesk for incident management for measuring response time, resolution time and engineers performance in HPSM/HP-OpenView
- Defining standard processes for Change management, configuration management and also Writing Technical Documentation, Technical Presentation and its implementation
- Recruiting manpower for L1 and L2 support for network, server, desk side and helpdesk executives
- Creating Transition Plan, Checklists and controls for smooth transition of services
- Understanding exiting process, activities and controls and further downloaded for smooth operation
- Training on SLAs(Service Level Agreement) and SOPs(Standard Operating Procedures)

- Finding out the RCA for breached calls and implement the action plan to achieve SLA
- Smooth rollover of services from one hand to another and conflict resolutions
- Effective guide line for handling of Priority 1 and Priority 2 incidents and VIP user calls
- Monitoring of MIS data and trend analysis and necessary actions
- Guide line for quality update of data in Remedy/HPSM tickets
- Review of change management and possible recommendations for Change and implementation
- Leading team of 44 engineers supporting networked client server environment
- Installation, Configuration of Windows 2000 Advanced Server with SQL 7 as per Client's requirement, support to Exchange Servers, Networked Branch windows 2003 servers and Windows clients and other different application.
- Proactive Monitoring, end-to-end trouble shooting
- Helping Resolving Groups in Root Cause Analysis and creation of Known Error Database
- Planning and scheduling workflows to complete the conversion of Manual / Partial Branch Computerization to Total Branch Computerization on Targeted Dates.
- Installing Pre-Conversion S/W and training users on manual Data feeding and Data Conversion from legacy system to New System.
- Ensuring data integrity before conversion, Verification of Reports and tallying with reports generated till date and taking confirmation of it from customers.
- Configuring of O/S as per requirement, installation and Configuration of Application S/Ws.
- Post implementation On Site training to Customers on Banking Modules implemented
- Hardening the Server / PCs and Network for Security.
- Feedback of technical and user related problems to Management. IT Infrastructure Planning and ensuring that infrastructure related issues are resolved on time.
- Backup Monitoring, Recovery as and when required
- Reporting on incidents handled using REMEDY monitoring tool.
- Preparation of Category, Type, incident details for populating in Remedy
- Preparation of "As-is-process" documents for the support activities as a part of ISO2000 project
- Scheduling and implementation of Application s/w patches on client PCs
- Monitoring of servers performance and proactively taken necessary steps for the degraded servers

## **Major Assignments**

### **ASSIGNMENT 1:**

**Organization** : iGATE IMS Infrastructure Management Services Limited (iGate Global Solutions)  
**C-133 A Sector – 2, Noida – 2001 301 UP India**

**Customer** : Hindustan Coca Cola Beverages Pvt. Ltd, Orchid Centre, Sector – 56, Gurgaon, Haryana

**Period** : August 2008 to September 2009

**Industry** : Manufacturing Supply Chain Company

**Project Name** : Transition of FMS Services from existing Vendor to IGATE IMS

**Project Type** : FMS services

**Environment** : Win NT/2000/2003 Servers / NT Workstations/Win 98/XP/2000, SQL Server, Unix

**Designation** : Transition Manager

**Role** : To set up Helpdesk and give IT Service Delivery and IT Infrastructure Support as per ITIL frame work and set up process of Incident management, Change Management and Problem management for Hindustan Coca Cola Beverages Pvt. Ltd as a Transition Manager

#### **Responsible for:**

- Smoothly transition of FMS project from existing vendor to IGATE IMS thru different phases of Transition
- Providing Services in terms of IT Service delivery and IT Infrastructure Management
- Setup for IT Helpdesk based on ITIL frame work
- Defining and implementation of Incident management, Change Management and Problem management and others basis of ITIL frame work
- Defining and maintaining the best IT Service Delivery and its management
- Writing Technical Documentation, Technical Presentation, Process Writing and Implementation
- Creating Transition Plan, Checklists and controls for smooth transition of services
- Understanding process, activities and control implemented
- SLA(Service Level Agreement) and SOP(Standard Operating Procedures )writing and implementation
- Smooth rollover of services from one hand to another and conflict resolutions
- Effective handling of Priority 1 and Priority 2 incidents
- Monitoring from Creation and closure of problem tickets
- Creation of SOP's which are not available and handed over to site in-charge
- SLA Based services for hardware AMC support

**Brief description of the project:**

- It is Facility Management Services project and SLA based delivery of the IT Services.
- Transition of the services from existing vendor to iGATE IMS
- Prepare the checklist for the different area like servers, desk side, application, Software, Hardware and database and acquire the sufficient knowledge by getting down load from the existing vendor and customers.
- Training to the new build team as per the down load
- Go for Knowledge Acquisition , Parallel Run, Go Live means Steady Support for FMS transition
- Defining of processes based on ITIL frame work and implementation of different controls for smooth operation
- Take over and down load for SOPS, process and procedures

**ASSIGNMENT 2:**

**Organization** : iGATE IMS Infrastructure Management Services Limited (iGate Global Solutions)  
C-133 A Sector – 2, Noida – 2001 301 UP India

**Customer** : New Holland Fiat India Pvt. Ltd, Plot No. 3 ,  
Udyog Kendra, Greater Noida – 201 306, Gautam Buddha Nagar, UP, India.

**Period** : March 2008 to July 2008

**Industry** : Manufacturing Company

**Project Name** : Transition of FMS Services from existing Vendor to IGATE IMS

**Project Type** : FMS services

**Environment** : Win NT/2000/2003 Servers / NT Workstations/Win 98/XP/2000, SQL Server, Unix

**Designation** : Transition Manager

**Role** : To set up Helpdesk and give IT Service Delivery and IT Infrastructure Support as per ITIL frame work and set up process of Incident management, Change Management and Problem management for New Holland Fiat India Pvt. Ltd as a Transition Manager

**Responsible for:**

- Smoothly transition of FMS project from existing vendor to IGATE IMS thru different phases of Transition
- Providing Services in terms of IT Service delivery and IT Infrastructure Management
- Setup for IT Helpdesk based on ITIL frame work
- Defining and implementation of Incident management, Change Management and Problem management and others basis of ITIL frame work

**Brief description of the project:**

- It is Facility Management Services project and SLA based delivery of the IT Services.
- Transition of the services from existing vendor to iGATE IMS
- Prepare the checklist for the different area like servers, desk side, application, Software, Hardware and database and acquire the sufficient knowledge by getting down load from the existing vendor and customers.
- Training to the new build team as per the down load
- Go for Knowledge Acquisition , Parallel Run, Go Live means Steady Support fo FMS transition
- Defining of processes based on ITIL frame work and implementation of different controls for smooth operation
- Take over and down load for SOPS, process and procedures
- Creation of SOP's which are not available and handed over to site in-charge

**ASSIGNMENT 3:**

**Organization** : iGate Infrastructure Management Services Limited (iGate Global Solutions)  
158-162(P) and 165(P)-170(P), EPIP Phase-II, White Field Bangalore – 560 066

**Customer** : ING Vysya Bank Ltd.

**Period** : April 2001 to February 2008

**Industry** : Banking/Finance

**Project Name** : Profile and ALPM Branch Support

**Project Type** : Application maintenance and support

**Environment** : Win NT/2000/2003 Servers / NT Workstations/Win 98/XP/2000, SQL Server

**Role** : IT Service Delivery Management, IT Infrastructure Support, Incident management, Change Management and Problem management of ING Vysya Bank , Delhi Region as Project Manager

**Responsible for:**

Responsible for providing Services in terms of IT Service delivery, IT Infrastructure Management, System management for Banking and Financial Sector with NT/2000/2003 Servers, MS Exchange Servers and desktop support. Support to web based applications implementation like LOS, VysDP Online and other intranet applications, S/W of different departments in banking sector like RCS, IBS, NRD , MIS, Cash Express, Offline outward / Inward Clearing, CMS Bulk DD, Wealth Management System, Swift, DP online, Lend sphere packages. Support to Branch Rollout to Profile in terms of IT infrastructure management, SQL Server installation, Database creation, establish connection to data center through LAN/WAN, data migration, data conversion, server and client s/w installation, implementation of security to servers and client desktops. System Administration for Servers , Desktops, Laptops, Profile for windows S/W of SANCHEZ Ltd at client site. Implementation and upgrades of application s/w. Upgrades of system environment and systems

**Brief description of the project:**

- Completion of migration of TBC(ISBS) and PBC(ALPM) to profile branch activities
- S/w installation and configuration for the Profile for windows on server and Client desktops
- Implementation of version change at client site and further feedback to data center
- Follow up with vendor if any h/w breakdown occurs
- Implementation of IT security to servers (Hardening) and client as per the policy defined
- Accomplish the rollout activities either old or new branches
- Providing password and change on user request
- Guiding user for new procedure and follow up for implementation
- Restoration of servers and desktops in terms of O/S, Applications & Databases
- Creation of databases and restoration of backups
- Implementation of configuration change of any application
- Support for the solutions for day to day problems when calls received from different branches
- Incident Management: All incidents logged are monitored, resolved within the given SLA. Providing work-around (business – continuity) to all incidents where resolution time gets extended.
- Problem Management: Providing root cause analysis (RCA) for severity-1 incidents thereby ensuring improved IT Services and incident volume reduction
- Change Implementation: Ensuring all changes are properly documented before forwarding to Change Management Committee, managing and co-ordination & change implementation
- IT Service Delivery Management: Handling vendor escalations effectively, conducting customer reviews, and improve upon business aligned IT service quality.

**ASSIGNMENT 4:**

**Organization** : The Vysya Bank Ltd., ITG, C.O., 72, St. Marks Road, Bangalore, Posted at Ludhiana Branch, 19, Feroze Gandhi Market, Punjab State

**Customer** : The Vysya Bank Ltd

**Period** : June 1999 - March 2001

**Industry** : Banking

**Project Name** : Branch Support and Systems Administration

**Project Type** : Maintenance & Support

**Environment** : SCO Unix 5.5, ISBS Banking S/w, Oracle 7

**Role** : Designated as Systems Officer but role is System & Database Administrator

**Responsible for:**

Installation of SCO UNIX O/S, Oracle 7.1.6 and its tuning & maintenance. Installation & maintenance of Banking Software ISBS version 4.05 and its utility Package at some of the New VBL branches at New Delhi, Application of different patches and compilation of PRO\*C and INP programs, Control over H/W and S/W breakdown and maintaining the H/W by following-up the concern vendors and providing security measures at different user level, also Providing solution at end-user level and Maintenance of LAN for two branches base Branch Ludhiana and remote branch Chandigarh

**Brief description of the project:**

- Ownership of conversion from Manual to Partial Branch Computerization
- Ownership of conversion from PBC to Total Branch Computerization
- Configuration of ISBS application, Patch application, Parameter setup
- Configuration of hardware and estimation of power requirements
- Training to Engineers and Bank Staff
- Coordinated for UNIX o/s restoration and Oracle database creation

- Oracle Database Backup / Restoration and indexing of tables and fine tuning
- Infrastructure support, Vendor Management for AMC Finalization of Systems, UPS and peripherals
- Partial Branch Computerization including SB, CA, Daybook and Demand Draft Modules.
- Co-ordination for site preparation
- Installation and Maintenance of NT server and Windows XX and its configuration for LAN And WAN
- Accomplish branch rollout activities for profile for windows ( Core Banking S/w ) for two locations
- Installation and Maintenance of Banking Software ISBS version 4.05,
- Support for Servisys s/w, CMS RCS module, Payout services, Bulk DD, and other utilities packages
- Installation of UNIX O/S, Oracle 7.1.6 and its tuning
- Installation of Banking Application ISBS version 4.05 and its utility
- Application of different patches and compilation of PRO\*C and INP files
- Reinstallation of server, desktops, application s/w and databases after H/W and S/W breakdown
- Maintenance of H/W by following up with the concerned vendors
- Implementing security measures at different user levels by creation user id and passwords of different levels.
- Providing solution at the end-user level and Maintenance of LAN.
- Additional assignment for the computerizations of the Loan and Deposit module at Chandigarh Branch and completed within the stipulated time.

### **ASSIGNMENT 5:**

**Organization** : ICES Software, A-212, BLOCK III, KSSIDC Complex, Electronic City Post, Hosur Road, Bangalore – 561229

**Customer** : The Vysya Bank Ltd, In-house projects, Bhuvana Tripura Industries Limited and others

**Period** : April 1997 – May 1999

**Industry** : Banking/Finance

**Project Name** : Development of Modules & Programs for different projects like Credit Information System (SDLC Project), Banking Application (SDLC Project), Share Accounting System (SDLC Project), Fixed Deposit Scheme(FDS) - (Y2K Project), Inventory Management System, Financial Accounting System (SDLC Project), Y2K Conversion Tools

**Project Type** : SDLC projects, Server & Client, Tools

**Environment** : Oracle 7.2, Developer 2000, SOFTEK-COBOL, VS COBOL-II, DB2, MS COBOL 2.2 and Tools MF-Revolve and MF-Workbench, MS-COBOL 2.2, MF-COBOL

**Role** : Leading of two programmers for Coding, Testing, and Integration as a Software Engineer

### **Responsible for:**

Development of Programs, Testing, Integration and documentation as per the ISO standards.  
 Input Design Output Design, Discussion with customers for input forms and report formats  
 Development of tools for Y2K bug analysis  
 Bug fixing and code conversion of programs affected by Y2K problems

### **Brief description of the project:**

Involved in several projects like

#### **Credit Information System (SDLC Project)**

This system is based on the Data warehousing concept. It accepts external input in two different ways and stores the information in two tables which serves as the Data warehouse. This system is basically meant to manage all the loans given by different branches of VYSYA Bank to the customers. The consolidated information from the this system generates different statistical reports. This system consists of 8 Master, 5 Transaction and 8 intermediate tables, 15 database triggers, 12 reports based on different combination of parameter and 10 queries.

#### **Banking Application (SDLC Project)**

This System maintains all the transaction in bank and handles the begin day process and the end day process, takes backup, and takes care of opening, closing, dormant account, standing instructions, overdrafts and different type of accounts. It also helpful for passbook printing and printing reports online.

#### **Share Accounting System (SDLC Project)**

This system maintains share information and transfer of shares among the parties /share holders employees at a given instance of time. It maintains the address registers & change of address of the share holders, calculates the dividend for share holders and taxes for Govt. This system prints Share Certificate and generates reports online or on request. The system consists 45 programs in 4 major modules, there are 16 screens and 15 different type of reports.



**Fixed Deposit Scheme (FDS) - (Y2K Project)**

This system was used to maintain the Type of deposit ( under different schemes ) Depositor's, and Brokerage Details. Using the sliding window technique and in-house developed tools the project was successfully converted to work beyond the year 2000. There are 97 programs out of them 21 programs have Y2K bugs. All bugs are successfully fixed, tested and converted programs are integrated with old ones and implemented for successful runs beyond the year 2000

**Inventory Management System,**

The system maintains item directory information and stocks at different locations and accepts, stores transactions like receipts, issues, and generates reports. It keeps inventory status online and maintains transactions online. The system consists of 15 screens and 42 Programs.

**Financial Accounting System (SDLC Project)**

This system maintains the Financial accounting information of a company having multiple departments System can handle multiple users with different privileges, Accordingly, it can provide adequate security. The project consists of 36 programs in 5 different modules.

**Y2K Conversion Tools.**

This system is developed to analyze source programs for Y2K bugs. These tools are used at the time of project initiation & it also analyze the impacted code with date variable. The sliding window & Fix window technique are developed for code conversion. These tools are also useful for analysis of the converted code and gives the statistics of the original and modified code. The total project had 35+ programs.

**Personal information:**

**Name** : PRAMOD KUMAR

Father's Name : Late Bhola Prasad Arya

Date of birth : 07-DEC-1967

Family status : Married

Nationality : Indian

Languages : Hindi & English (Read, Write & Speak)

**Address Permanent**

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**Hobby** : Reading Newspapers and Computer Magazines and Journals

**Joining/ Leaving Time** : One Month and on situational basis

**Reference** 1. Dr. Taran Rai, Ex-CCDC, HOD PG Physics of BRABU Muzaffarpur - +91-9431240740  
2. Dr. Sanjay, Ex-Principal of LNT College, Muzaffarpur - +91-9546220142

**Request and Declaration:**

**I rest my case, after briefing you all the truth, what I did during past years, and even now, that if a fit is perceived and if permit /allowed to work in your esteemed institutions then it's my commitment that I will endeavor to prove my skills and experience for the betterment of concerned students and the Institutions.**

**(Pramod Kumar)**